Marble & Onyx Care & Maintenance Guidelines:

Marble and Onyx are beautiful natural stones that offer unique patterns and colors found in no other materials. Because of their chemical composition, the basic care for these stones is the same. However, keep in mind that they are more porous than granite so extra care and maintenance is usually involved because these stones are calcium based. This means marble and onyx are very susceptible to acid etching. Etching occurs when acids microscopically eat away at the surface of the stone, and are characterized by dull spots in the surface of the material. Any spills that occur should be wiped up immediately.

For general stone care for please follow the “Granite Care & Maintenance Guidelines” link on our web site. Please keep in mind that marble and onyx are considerably softer than granite so extra care is needed:

- Do not sit, stand or kneel on Marble or onyx Counters.
- Do not cut directly on the surface. Scratching will occur.
- Do not drop heavy objects onto the surface.
- Hot plates are recommended when long term exposure to extreme heat is present.
- Do not use abrasive cleaners.
- Do not forcefully scrub any area of the countertop. For aggressive cleaning pre-wet the affected area and wipe clean.
- Do not allow water to pool around sinks and faucets areas for prolong period of time.

Unlike granite, for removal of stains in marble and onyx we recommend homeowners contact us so that they may be drawn out.

Marble & Onyx counters should be sealed twice a year using either a 511 impregnator or Porous Plus by Miracle.

**Daily Cleaning:** Marble countertops should be wiped clean after each use and spot cleaned as necessary. It is suggested to use cleaners specifically formulated for natural stone. The use of glass and window cleaners are not an acceptable method for caring for marble countertops, cleaners other than dedicated natural stones cleaners will mar the surface resulting in a cloudy dull, appearance.

These instructions are intended as a guide. Always follow the instructions listed on the intended product and test in an inconspicuous area to determine its effect.

- Clean the entire countertop with a dedicated Stone Cleaner.
- Do not pour the sealer directly onto the surface.
- Pour the sealer onto a microfiber or terry cloth towel. Immediately distribute the sealer evenly to the desired areas working smaller, manageable areas at a time.
- Allow the sealer to penetrate for 5 minutes.
- Using a microfiber or terry cloth towel redistribute the sealer re-covering the working area.
- Allow the sealer to penetrate for an additional 5 minutes. Adding new sealer when necessary to achieve complete wetness
- Apply a small amount of sealer to the desired area and immediately remove using a new dry cloth.
- After 10 minutes buff the countertop with a clean microfiber or terry cloth towel to remove any residue.
- Keep countertop dry for a minimum of 6 hours.